

The Oconomowoc Lake Club's

# DOCKET

May 2020 262.567.4934 | oconomowoclakeclub.org

### WHAT'S INSIDE

GENERAL MANGER LETTER

COVID-19 RE-OPENING STRATEGY

TENNIS COURT RESERVATIONS

**OLC GRADUATES** 

Dear Membership,

I hope this newsletter letter finds you safe and well. The team at the OLC has been incredibly busy, as you will read with changes at the club.

Change and reservations will be the words of 2020. Please know that all the modifications are meant to keep everyone safe. The reservations will be essential in helping us do so. We have built our procedures around controlling the environment, which we are not able to do if a member shows up. Please please please make a reservation if you would like to use the tennis courts, dine with us when we are able, or use a paddleboard.

We have formed a COVID-19 response team, chaired by Scott Seefeld along with Jennifer Seefeld, Julie Bartol, Denise Nelson, James Krause, Laura Randa, Kristen Russell, Dan Hlavachek, Mike Bickler, Judd Schaufler and Bill Sturm. I want to thank the COVID-19 response team for their long hours and dedication to the OLC. In this Docket, you read the work of this committee.

Our goal is to make this the best summer we can under the circumstances. Please help support the OLC as with this pandemic; we have felt a decrease in revenue already.

I look forward to seeing all of you soon!

Yours in the OLC,

William Sturm Commodore

4668 Lake Club Circle Oconomowoc, WI 53066 262.567.4934 olc@clubolc.com

#### A LETTER FROM OUR **GENERAL MANAGER**



Hello and welcome to May!! My first three weeks at OLC have not been what I imagined when I accepted the position of General Manager back on March 6<sup>th</sup>. It was my hope then that this thing referred to as COVID-19 would have been done rearing its ugly head and we would be back to life as we knew it. Who would have thought that by the end of March the majority of the US population would be asked to stay at home.....and here we are 7 weeks later with the order still in place until the end of May, wondering when our lives will resume with some normalcy.

It has been my pleasure to meet the OLC staff and start to know how things work at the club. I have also had the pleasure to speak to some members either by phone or during curbside pick-up. I look forward to the time when I can start meeting all of you face to face.

You will see throughout the Docket that we have been working on safety precautions for the members and staff once we are allowed to open our doors. While we await for that day to come we have added new amenities for our members that help to promote the social distancing we are asked to do. Curbside pick-up has been going great and we thank all the members that are supporting the club and taking advantage of this option. We now have an online court reservation system for the tennis courts. It was great to see that within minutes of sending out that information members had established their logins and were booking court times. We are working on our version of a "Dock Dash" menu that would allow our members to call in orders for ready to eat meals and pick them up at the dock. This menu can also be used by members that want to swing by in their car for an order to go. For all of you wine lovers please keep your eyes open for some great deals on wines. That will be sent out to you within the next week.

I encourage everyone to take the time to read the communication put together by the COVID Response Team. It will outline everything that we have been working on as well as give you an understanding of the protocols we will be implementing now as well as when we can be open to our members. You can also find this communication on the OLC website under the COVID-19 tab.

I wish for all of our members to stay safe and healthy and look forward to meeting you all in person very very soon.

Enjoy the day!

WELCOME

TO THE OCONOMOWOC LAKE CLUB

Please give a warm welcome to our newest members:

Mr. & Mrs. MARK & JOAN GRZESIAK Mr. & Mrs.

DOUG & ASHLEY INDA and their children

CHARLIE FAY & MORGAN

Mr. & Mrs.

RICH & ANNA SNAMISKA and their daughter GIULIANA



### BOARD OF DIRECTORS & COMMITTEES

Bill Sturm

Commodore

Frank Marek
Vice Commodore

Pat Sheahan Secretary

Scott Seefeld Finance

Mike Bickler Jr Building and Grounds

> Jef Fitch III Sailing

Dan Hlavachek

Mary Fox House

Kristen Russell Membership

Warren Pierson & Fuzzy Marek Remodel

**Bill Sturm** Food & Service

Laura Randa Tennis

**Craig Schiefelbein**Youth Programs & Youth Sailing

**Eva White** Nominating

#### OCONOMOWOC MANAGEMENT TEAM

Nancy Nelson Head Chef

**Tony Harroun** Sous-Chef

Maggie Miller
Director of Events

**Rick Dzielinski** Building & Grounds

**Denise Nelson**Office Manager

Office Manager

**Maddy Sipek**Member & Print Communications

**Jared Wheaton**Beverage Director

**James Krause**Membership Experience

**Lukas Raether** Youth & Family Director



This year we are implementing a new user-friendly online system for you to reserve our courts. In real time, you will be able to see what courts are available & place reservations, see when courts are being used for lessons or tournaments, weather interruptions, and communicate with other members.

## SETTING UP YOUR ACCOUNT

- 1. Go to https://app.salixreservations.com/#!login
- 2. Click on "Create new member account"
- 3. Click on the down arrow to the far right of the red asterisk and choose Resident Member
- 4. Place cursor in the Facility Code box and type in "tennis" (all lowercase)
- 5. Place cursor in the Find Club box and type in "Oconomowoc Lake Club" and click find
- 6. Choose and highlight "Oconomowoc Lake Club" and click "Next"
- 7. Fill out your player profile and click "OK

# HOW TO MAKE A RESERVATION

- 1. To make a reservation, go to "Tennis Reservations" from the dashboard.
- 2a. If you are using a laptop or desktop computer, you can simply click, drag, and release the cursor over the corresponding court and time that you would like to reserve (reservations are limited to 90 minutes).
- 2b. If you are using a tablet or a phone to make the reservation, click the "Book +" button.
- 3. Select the type of reservation most likely social.
- 4. Confirm or fill out time frame & other needed information.

# **USEFUL TIPS**

- Members are allowed to make reservations up to 4 days in advance
- Members are allowed to invite their guests to play on the same court, but must register their names with the Pro Shop staff by giving the guest name, email, and phone number so that the information can be entered into the Salix guest tracking system.
- To delete a reservation click on the reservation time slot, select "Edit Reservation", then select "Delete" in the bottom left hand corner.



# COVID-19 **RE-OPENING STRATEGY**

Dear OLC Members,

The summer season is fast approaching! We're looking forward to seeing everyone back at the club, enjoying our fabulous food, beautiful views, summer activities and welcoming members.

The safety of our members and staff is our priority. In order to ensure that our summer is both safe and enjoyable, the OLC COVID Response Team created this communication to inform our members of the safety measures we are putting in place for all areas of the club, effective immediately.

Please review the information below. It is categorized by topic, so that you can locate your areas of interest and see what new safety measures will be incorporated.



#### DISINFECTION / HYGIENICS

- We will be using CDC approved disinfectant & anti-viral sanitation of all high traffic areas & main touch points throughout the club on an hourly basis.
- We are installing hand sanitizing stations will be provided upon entry of the club, all dining rooms, dockside & on the pier & at all POS stations for staff.
- Removing all condiment caddies at Dockside.
- We will require all staff to use gloves for the serving of all meals & drinks. The disposing of gloves will be made after contact on any dish or glass.
- We will sanitize menus between usage by members.
- We will plan to take staff to take our staff's temperatures daily.
- All crayons, coloring books, etc. will be put away until further notice.
   We encourage parents of young children to bring items from home to keep children occupied if needed. Also, the air hockey and foosball tables will not be available this summer.

#### SOCIAL DISTANCING/REDUCED CONTACT

- We are moving to a mandatory "Reservations Only" dining room policy to keep number of guests at a safe amount & distance.
- We are creating new floor plans to ensure tables are a minimum 6 feet from other members & guests.
- We will continue to offer Curbside Pick-up for our members who will want to continue to enjoy the club cuisine from home.
- We will discontinue all valet & coat services until further notice.
- All silverware will be rolled in all dining areas until further notice.
- All member transactions will be charged to house account only & any signing of tickets will be halted until further notice.



# **TENNIS**

- We are now requesting members reserve courts prior to playing. The maximum time allowed for a court reservation will be 1.5 hours. You can reserve courts online with our new reservation system, Salix. If you would like to sign-up for Salix, please contact Maddy at olc@clubolc.com. All reserved courts will take precedence over drop-ins.
- Courts will be monitored by an OLC staff member when temperatures reach above 60 degrees. This ensures that non-members are not using the courts.
- For drills, only OLC staff will be allowed to pick-up balls.
- Gloves in all sizes will be available for the non-racquet hand in the tennis pavilion for all members.
- Hand sanitization stations will be on all tennis courts for use by members & staff.
- All shared water coolers on the courts have been eliminated & the club & will offer disposable water bottles. We are encouraging everyone to bring their own water bottles whenever possible.
- Towels will not be provided. Please bring your own towels.
- The tennis facility including the pavilion along with all high touch areas on the tennis courts, will be cleaned daily with sanitization products.
- The tennis staff is adjusting instruction to make sure safe distance can be achieved. The new formatting will be communicated at the first day of play.
- Please review the proper tennis attire guidelines in the membership directory.
- There will be a court guest fee charged to the member for any guests that use the tennis courts.
- Jud Shaufler has been in communication with pros from the top tennis clubs in the area and with the USTA to get up to date guidelines to keep our members & staff as safe as possible.
- Judd Shaufler will be onsite beginning Saturday, May 23rd.



# WATERSPORTS & BOAT RENTALS

#### DISINFECTION / HYGIENICS

- Effective immediately, reservations are mandatory for all watercraft rentals, including kayaks, paddle boards & pontoon boats. This ensures that all equipment can be properly prepared & sanitized for our members.
- All watercraft (kayaks, paddle boards, & boats) will be wiped down & cleaned with sanitizing agent after each use.
- A sign will be placed in the areas of rental equipment that will indicate that cleaning & sanitation has been completed. If you do not see the sign, please do not take the equipment.
- For all boat rentals, we will provide the following items will be provided for each boat:
  - 1. Trash Cans with Bags
- 3. Paper Towel
- 2. Hand Sanitizer
- 4. Spray Cleaner/Disinfectant



# YOUTH SAILING

- All youth sailboats will be required to be sanitized after each use.
- With the natural distancing of sailing, instruction and safety protocol will be addressed as the sailing season begins.
- During class children will be asked to maintain proper distance while waiting for their turn during the lessons. Class sizes will be limited between siblings and age groups.
- Anyone who believes they may have had contact or exposure to COVID need to remain at home and quarantine. If children show signs of sickness, they will be asked to be sent home.
- In the case of emergencies (Finding a child with symptoms). The group
  activities will be suspended, and children will be asked to wait patiently
  as the situation is taken care of. Most likely the child's temperature will
  be taken and if further symptoms persist parents or guardians will be
  contacted immediately to inform them of the situation and asked to leave.



- We are assessing potential "high risk" areas and situations. These areas and activities will have stricter guidelines for safety. Stronger distancing protocols and increased sanitation measures will be implemented.
- Swimming lessons will have reduced participants per class based on family and age. Some children may not be able to participate with their friends in these circumstances. There will be a 15-minute break in-between swim lessons to perform sanitation measures. Equipment will be sprayed and wiped down.
- Kids Camps will only allow 10 participants per group. Children of members will be given priority. After membership sign up, friends and family will be able to request a camp slot for their child.
- During camp, meal and snack time will be staggered. There will be no family style meal distribution at this time. Siblings will be able to sit with each other and socialize normally during these periods.
- During class children will be asked to maintain proper distance while waiting for their turn during the lessons. Class sizes will be limited between siblings and age groups.
- Art activities will have separate supplies so children will not be tempted to share.
- Sanitation will be conducted in-between class periods for swim equipment and play areas. Swim class lasts 45 minutes for older children and 30 minutes for toddlers. This makes sanitation relatively easy after the children are dismissed.
- Anyone who believes they may have had contact or exposure to COVID-19 will need to remain at home and quarantine. If children show signs of sickness, they will be asked to be sent home.
- In the case of emergencies (Finding a child with symptoms). The group activities will be suspended.

#### **SAFETY**

For the safety of our members and visitors, the Oconomowoc Lake Club now employs camera surveillance equipment for security purposes. This equipment may or may not be monitored at any time. Surveillance cameras will generally be utilized only in public areas where there is no "reasonable expectation of privacy." Public areas may include tennis courts, building entrances; parking lots and the dock. However, it is not possible for surveillance cameras to cover all public areas of the Oconomowoc Lake Club. The Oconomowoc Lake Club surveillance cameras will not be installed in "private" areas such as restrooms, locker rooms, changing areas, private offices (unless consent by the office owner is given.

To implement these precautions, we will be following the national, state and local guidelines to ensure the safety of our members. These are uncharted waters, so changes and adjustments may need to be made daily, weekly and even hourly. As always, thank you for your patience and understanding. If you have questions, please feel free to reach out to Bill Sturm or Julie Bartol.



ON BEHALF OF THE OLC STAFF & THE MEMBERSHIP, WE WOULD LIKE TO CONGRATULATE THE OLC KIDS THAT ARE GRADUATING THIS YEAR! GOOD LUCK IN THIS NEXT STEP OF YOUR ACADEMIC OR **PROFESSIONAL CAREERS!** 



#### PATRICK TEUTEBERG

Son of Matt & Christie Teuteberg

Patrick is a part of the class of 2020 at St. Jerome Catholic School. He will be attending Marquette University High School in the fall & looks forward to playing football and tennis.



#### PAYTON BRADFORD

Daughter of Jeff & Kelly Bradford

Payton Bradford will graduate from 8th grade at St. Charles in Hartland in June. She will be attending Divine Savior Holy Angels in the fall.

"Payton, We could not be more proud of the young woman you are becoming. We know that you will accomplish anything you put your mind to. May God continue to bless you in all that you do." Love, Mom and Dad



#### WILLOW MAREK

Daughter of Fuzzy & Gretchen Marek

Willow is graduating from Lake Country School and headed to Arrowhead in the fall.



#### BRIDGET KELLOGG

Daughter of Kurt & Kathy Kellogg

We're happy to announce that Bridget Kellogg is graduating 8<sup>th</sup> grade from St Jerome in Oconomowoc and will be attending Catholic Memorial High school.

"We're sorry the end of the school year didn't end the way you expected. We are so proud of how hard you work in school and at everything you do. God Bless you Bridget!!"



#### FINN FOX

Son of Mary Fox

Finn Fabian Fox is graduating 8th grade from St Jerome's this year and attending Catholic Memorial HS in the fall.

"We couldn't be more proud of him and love him to the moon and back!!"



#### CHARLIE STURM

Son of Bill & Jen Sturm

Charlie will be graduating from St. Joan of Arc and will be attending Catholic Memorial High School in the fall.

"We couldn't be more proud how you have handled this crazy time! We look forward to celebrating these big milestones with friends and family soon!"



# school Graduates



MOLLY WORK

Daughter / Step Daughter of Tom & Aimee Halquist

Molly is a 2020 graduate of Brookfield East High School. She plans to continue her studies at Arizona State University where she was admitted to the School Of Veterinary Sciences.

"We love you and are so proud of you Molly! Go make the world a better place."



RYLEE TEUTEBERG

Daughter of Matt & Christie Teuteberg

Rylee is a 2020 graduate of 2020 Catholic Memorial High School. She will be attending Clemson University in the fall and will be studying Special Education.



**CHLOE PIERSON** 

Daughter of Warren & Ann Pierson

Chloe is graduating from Oconomowoc High School and will be attending St. Norbert College, where she hopes to major in graphic arts & plans to run both cross country & track.

"Our family is so incredibly proud of our 4-year scholar athlete and all-around amazing daughter! We know that your future is bright!"



CLAIRE PAWLAK
Daughter of Derek & Michele Pawlak

Claire will be graduating from Catholic Memorial this May and will be attending Loyola University in Chicago in the fall and will be majoring in Marketing. The highlight of Claire's senior year was being a part of the first girls tennis team at CMH to win a Team State Championship!

"We are so proud of you Claire and excited for you to continue your academic studies this fall at Loyola. Go Ramblers!"



#### **FUZZ MAREK**

Son of Frank & Gretchen Marek

Fuzz will be graduating from Arrowhead & will be attending Montana State University in the fall, He will be majoring in business.



#### RACHEL VANDE MOORE

Daughter of

Raymond & Sondra Vande Moore

Rachel will be graduating from Kettle Moraine High School. She will be attending Northeastern University in Boston



#### **GRACE GRIDLEY**

Daughter of Clark & Kathy Gridley

Grace is graduating from University School of Milwaukee and attending Santa Clara University in the fall.

"We are so proud of the person you are, Grace! Keep your light shining bright in Santa Clara. We love you!!"

- Mom, Dad, Danny & Daisy



### ALEX STURM Daughter of Bill & Jen Sturm

Alex will be graduating Catholic Memorial High School and will be attending Wisconsin Lutheran College in the fall. She is majoring in Political Science & Pre-Law.

"We couldn't be more proud how you have handled this crazy time! We look forward to celebrating these big milestones with friends & family soon!"





LANE KOHL Daughter of Russ & Melissa Kohl

Lane Kohl is a 2020 graduate of University of Wisconsin - Madison with a degree in Neurobiology and Human Family Development Studies. Lane intends to take a gap year before returning to her studies fall of 2021 toward becoming a Physician's Assistant

"Go Lane - we are super proud of you!!"



MARIAH WEIMAR Daughter of Dawn Weimar

Mariah is graduating from UW-Madison with a degree in retail & consumer behavior. She starts her job at Coyote Logistic in Chicago mid-August.



#### **MAX FELLOWS** Son of Jeff & Mimi Fellows

Max Fellows is graduating with a Bachelor of Science in Psychology from the University of Wisconsin-Madison. A member of Sigma Alpha Epsilon Fraternity and a frequent patron of the Kollege Klub. Max is continuing his education at Loyola University Chicago Law School on an academic scholarship.

# DINING HOURS & EVENTS

Calendar is subject to change due to ongoing events. Please watch your emails & our social media accounts for the most recent updates.

### $\mathsf{MAY}$

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					1 Curbside Pick-up - 5:30p	2 Curbside Pick-up - 5:30p
3 CLOSED	4 CLOSED	5 CLOSED	6 CLOSED	7 Curbside Pick-up - 5:30p	8 Curbside Pick-up - 5:30p	9 Curbside Pick-up - 5:30p
10 Mother's Day Curbside Pick-up or Delivery	11 CLOSED	12 CLOSED	13 CLOSED	14 Copper Cane Virtual Tasting   7p Curbside Pick-up - 5:30p	15 Curbside Pick-up - 5:30p	16 Curbside Pick-up - 5:30p
17 CLOSED	18 CLOSED	19	20 CLOSED	21 Curbside Pick-up - 5:30p	22 Curbside Pick-up - 5:30p	23 Curbside Pick-up - 5:30p
24 Curbside Pick-up - 5:30p 31 Dock Dash	25 Memorial Day	26 CLOSED	27 CLOSED	28 Curbside Pick-up - 5:30p	29 Curbside Pick-up - 5:30p	30 Curbside Pick-up - 5:30p

### JUNE

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1 CLOSED	2 CLOSED	3 CLOSED	4 Curbside & Dock & Dash Pick-up	5 Curbside & Dock & Dash Pick-up	6 Curbside & Dock & Dash Pick-up
7 Curbside & Dock & Dash Pick-up	8 CLOSED	9 Curbside & Dock & Dash Pick-up	10 Curbside & Dock & Dash Pick-up	11 Curbside & Dock & Dash Pick-up	12 Curbside & Dock & Dash Pick-up	13 Curbside & Dock & Dash Pick-up
14 Curbside & Dock & Dash Pick-up	15 CLOSED	16 Curbside & Dock & Dash Pick-up	17 Curbside & Dock & Dash Pick-up	18 Curbside & Dock & Dash Pick-up	19 Curbside & Dock & Dash Pick-up	20 Curbside & Dock & Dash Pick-up
21 Curbside & Dock & Dash Pick-up	22 CLOSED	23 Curbside & Dock & Dash Pick-up	24 Curbside & Dock & Dash Pick-up	25 Curbside & Dock & Dash Pick-up	26 Curbside & Dock & Dash Pick-up	27 Curbside & Dock & Dash Pick-up
28 Curbside & Dock & Dash Pick-up	29 CLOSED	30 Curbside & Dock & Dash Pick-up				